

# TERMS & CONDITIONS

BY RECEIVING THESE TERMS AND CONDITIONS THE CLIENT AGREES TO ABIDE BY THEM

## 1. INTERPRETATION

IN THESE TERMS AND CONDITIONS, THE FOLLOWING WORDS AND PHRASES SHALL BEAR THE FOLLOWING MEANINGS:

"THE CONSULTANT" SHALL MEAN LISA DOYLE

"THE CLIENT" SHALL MEAN THE INDIVIDUAL TO RECEIVE THE SERVICE TO BE PROVIDED BY THE CONSULTANT

"THE SERVICE" SHALL MEAN THE IMAGE AND STYLE SERVICES TO BE PROVIDED BY THE CONSULTANT TO THE CLIENT

"THE PERSON BOOKING THE SERVICE" SHALL MEAN THE INDIVIDUAL OR ORGANISATION BOOKING THE SERVICE WITH THE CONSULTANT AND REGARDLESS OF WHETHER THIS IS THE CLIENT OR NOT

## 2. CONDITIONS FOR BOOKING THE SERVICE

THE PERSON BOOKING THE SERVICE WILL ONLY SECURE A BOOKING WITH THE CONSULTANT ONCE THE FEES QUOTED BY THE CONSULTANT FOR THE SERVICE HAVE BEEN PAID TO THE CONSULTANT.

## 3. FEES

THE CONSULTANT WILL PROVIDE A FEE QUOTE IN WRITING TO THE CLIENT BASED ON THE CLIENT'S SPECIFIC REQUIREMENTS.

TRAVEL EXPENSES INCURRED DURING SHOPPING EXPERIENCE WILL BE BILLED ON TOP OF THE HOURLY RATE AND PAYABLE BY THE CLIENT.

## 4. PAYMENT

A DEPOSIT OF 50% OF THE TOTAL FEE, IS PAYABLE IN ADVANCE. AN INVOICE FOR THE REMAINING BALANCE, WILL BE PAYABLE AT THE END OF SHOPPING EXPERIENCE.

## 5. WARRANTY

THE IMAGE CONSULTANT REPRESENTS AND WARRANTS THAT IT WILL PERFORM THE SERVICES WITH REASONABLE SKILL AND CARE.

## 6. LIMITATION OF LIABILITY

SUBJECT TO THE CLIENT'S OBLIGATION TO PAY THE FEES TO THE IMAGE CONSULTANT, EITHER PARTY'S LIABILITY ARISING DIRECTLY OUT OF ITS OBLIGATIONS UNDER THIS AGREEMENT AND EVERY APPLICABLE PART OF IT SHALL BE LIMITED IN AGGREGATE TO THE FEES. THE IMAGE CONSULTANT ASSUMES NO LIABILITY DUE TO THE QUALITY OF ITEMS OR SERVICES PURCHASED FOR THE CLIENT.

THE IMAGE CONSULTANT ALSO CARRIES PUBLIC LIABILITY INSURANCE AND INDEMNITY INSURANCE.

## 7. CANCELLATIONS OR CHANGE OF BOOKING DATE

IF THE CLIENT CANCELS A BOOKING, THE ADVANCE PAYMENT WILL NOT BE REFUNDED.

IF THE CLIENT WISHES TO CHANGE A BOOKING, THERE WILL BE NO CHARGE UP TO A LIMIT OF 2 APPOINTMENT CHANGES, AT WHICH POINT ADDITIONAL CHARGES WILL BE INVOICED. A NEW BOOKING WILL BE SET ACCORDING TO AVAILABILITY OF THE CLIENT AND THE IMAGE CONSULTANT.

APPOINTMENT CHANGES BY LOVE IT. STYLE IT. WEAR IT THERE IS A POLICY OF APPOINTMENT CANCELLATIONS. IF, DUE TO UNFORESEEN CIRCUMSTANCES, THERE IS A NEED FOR LISA DOYLE TO CHANGE THE APPOINTMENT, ANOTHER DATE WILL BE OFFERED.

## 8. NON TRANSFERRABLE

DUE TO NATURE OF PERSONAL SHOPPING EXPERIENCE IT IS NOT POSSIBLE TO TRANSFER THE EXPERIENCE TO ANOTHER CLIENT ONCE THE INITIAL CONSULTATION HAS TAKEN PLACE.

## 9. CONFIDENTIALITY

NEITHER PARTY WILL DISCLOSE ANY INFORMATION OF THE OTHER WHICH COMES INTO ITS POSSESSION UNDER OR IN RELATION TO THIS AGREEMENT AND WHICH IS OF A CONFIDENTIAL NATURE.